

# ECU WORLDWIDE PHILIPPINES

## BUSINESS CONTINUITY UPDATE

Dear Associate,

We would like to offer you a business update on the outbreak of COVID-19 as it has spread to most parts of the world. Local authorities are applying restrictions to prevent the spread of the virus, potentially impacting production and supply chains.

The Philippines government on Thursday imposed a 30-day lockdown on Metro Manila, prohibiting travel to and from the national capital up to April 14, extending the suspension of classes in the metropolis until April 12, and banning “planned or spontaneous” mass gatherings after the Department of Health confirmed 52 cases and five deaths from the pneumonia-like disease COVID-19.

This decision is subject to daily assessment. As of today, March 13, business is running as usual for forwarders, shipping lines, bureau of customs and other government agencies, Manila ports, CFS warehouses, truckers, customs brokers.

In order to ensure business continuity, we are working closely with all our service providers and partners. We have taken necessary precautions to revert to alternative solutions if the need arises as per our business continuity plan. We shall continue to assess the situation and will provide further updates as necessary.

We wish to assure everyone that ECU Worldwide Philippines remains open and operational for business as usual. All our offices are closely monitoring the local situation and are committed to ensuring the safety of employees whilst working towards mitigating any possible impact to your supply chain.

The following sales and customer service contacts are available to answer any questions or concerns:

Sales Manila	Salesgroup_MNL@ecuworldwide.com
Customer Service Manila	Customerservicegroup_MNL@ecuworldwide.com
Export Operations Manila	Exportgroup_MNL@ecuworldwide.com
Import Operations Manila	Importgroup_mnl@ecuworldwide.com
Davao	DavaoGroup@ecuworldwide.com
Cebu	Cebugroup@ecuworldwide.com
Subic	Subicgroup@ecuworldwide.com
Cagayan de Oro	Cagayangroup@ecuworldwide.com

We are committed to supporting you and your business in the best possible way in this challenging situation.

With regards,

**Team ECU Worldwide Philippines**